

**THE BUYER'S ATTENTION IS IN PARTICULAR DRAWN TO THE PROVISIONS OF CONDITION 10.4, 13.4 AND 13.5.**

**1. INTERPRETATION**

- 1.1 In these conditions the following words have the following meanings:  
**the Buyer:** the person(s), firm or company who purchases the Goods from the Company;  
**the Company:** Light Control System (UK) Limited;  
**Contract:** any contract between the Company and the Buyer for the sale and purchase of the Goods, incorporating these Conditions;  
**Delivery Point:** the place where delivery of the Goods is to take place under [condition 4](#).  
**Goods:** any goods agreed in the Contract to be supplied to the Buyer by the Company (including any part or parts of them).  
**Regulations:** means the General Product Safety Regulations 2005.  
**Services:** means any services provided by the Company to the Buyer relating to the fitting or installation of the Goods detailed in the Contract or any other services provided by the Company to the Buyer from time to time.
- 1.2 In these conditions references to any statute or statutory provision shall, unless the context otherwise requires, be construed as a reference to that statute or statutory provision as from time to time amended, consolidated, modified, extended, re-enacted or replaced.
- 1.3 In these conditions references to the masculine include the feminine and the neuter and to the singular include the plural and vice versa as the context admits or requires.
- 1.4 In these conditions headings will not affect the construction of these conditions.

**2. APPLICATION OF TERMS**

- 2.1 Subject to any variation under [condition 2.3](#) the Contract will be on these conditions to the exclusion of all other terms and conditions (including any terms or conditions which the Buyer purports to apply under any purchase order, confirmation of order, specification or other document).
- 2.2 No terms or conditions endorsed upon, delivered with or contained in the Buyer's purchase order, confirmation of order, specification or other document will form part of the Contract simply as a result of such document being referred to in the Contract.
- 2.3 These conditions apply to all the Company's sales and any variation to these conditions and any representations about the Goods shall have no effect unless expressly agreed in writing and signed by Huw Davies of the Company. Nothing in this condition will exclude or limit the company's liability for fraudulent misrepresentation.
- 2.4 The order for Goods by the Buyer from the Company shall be deemed to be an offer by the Buyer to purchase Goods subject to these conditions.
- 2.5 Where the Buyer provides the Company with any specifications or measurements on its own behalf, the Buyer must ensure that such specifications and measurements are accurate and correctly recorded in the terms of its order. Save for when the Company carries out its own measurements, the Company shall have no liability whatsoever with regard to any order made which is not accurate. The Company will manufacture the Goods to the Buyer's specification and measurements (which must be provided in the order). The Company cannot accept the return of the Goods by reason of incorrect measurements provided by the Buyer. The Buyer is advised to read the Company's "How to Measure up for your Blind" publication.

**3. DESCRIPTION**

- 3.1 The description of the Goods shall be as set out in the Contract.
- 3.2 All drawings, descriptive matter, specifications and advertising issued by the Company and any descriptions or illustrations contained in the Company's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Goods described in them. They will not form part of this Contract and the Company shall not be liable for any variations in the colour and shade of the Goods.
- 3.3 The Company reserves the right to withdraw items from their range at any time without notification.

**4. DELIVERY**

- 4.1 Unless otherwise agreed in writing by the Company, delivery of the Goods shall take place at the Company's place of business.
- 4.2 The Buyer will take delivery of the Goods as agreed and stated in the Contract.
- 4.3 Any dates specified by the Company for delivery of the Goods are intended to be an estimate and time for delivery shall not be made of the essence by notice. If no dates are so specified, delivery will be within a reasonable time.
- 4.4 Subject to the other provisions of these conditions the Company will not be liable for any direct, indirect or consequential loss (all three of which terms include, without limitation, loss of profits, loss of business, depletion of goodwill and like loss), costs, damages, charges or expenses caused directly or indirectly by any delay in the delivery of the Goods (even if caused by the Company's negligence), nor will any delay entitle the Buyer to terminate or rescind the Contract unless such delay exceeds 180 days.
- 4.5 If for any reason the Buyer will not accept delivery of any of the Goods when they are ready for delivery, or the Company is unable to deliver the Goods on time because the Buyer has not provided appropriate instructions, documents, licences or authorisations:
- (a) risk in the Goods will pass to the Buyer (including for loss or damage caused by the Company's negligence);
  - (b) the Goods will be deemed to have been delivered; and
  - (c) the Company may store the Goods until delivery whereupon the Buyer will be liable for all related costs and expenses (including, without limitation, storage and insurance).
- 4.6 The Buyer will provide at its expense at the Delivery Point adequate and appropriate equipment and manual labour for loading or unloading the Goods.
- 4.7 If the Company delivers to the Buyer a quantity of Goods of up to 5% more or less than the quantity accepted by the Company the Buyer shall not be entitled to object to or reject the Goods or any of them by reason of the surplus or shortfall and shall pay for such goods at the *pro rata* Contract rate.
- 4.8 On receipt of the goods from a carrier approved by the Company the following procedure should be followed at all times:-
- a) A check should be made that the number of parcels delivered corresponds to that in the delivery note. If this is not the case the Buyer should mark the proof of delivery clearly, stating the number of parcels delivered. For example "3 of 4 Parcels Received".
  - b) If the parcels are visibly damaged the Buyer should sign delivery note "Damaged on delivery". Parcels signed "Unchecked" will not be accepted for any claims. The Buyer should inspect the goods in the presence of the driver, who can verify the extent of the damages or items missing.
  - c) The Buyer should contact the Company immediately to advise the Company of short/damaged deliveries.
  - d) Unfortunately the carriers will not accept liability for damaged or shortages once the delivery note/proof of delivery has been signed, placing the onus on the Buyer to ensure that they are happy with the Goods as delivered. Consequently should you not follow the above procedures the Company will not be in a position to credit your account.

**5. NON-DELIVERY**

- 5.1 The quantity of any consignment of Goods as recorded by the Company upon despatch from the Company's place of business shall be conclusive evidence of the quantity received by the Buyer on delivery unless the Buyer can provide conclusive evidence proving the contrary.
- 5.2 The Company shall not be liable for any non-delivery of Goods (even if caused by the Company's negligence) unless written notice is given to the Company within 2 days of the date when the Goods would in the ordinary course of events have been received.
- 5.3 Any liability of the Company for non-delivery of the Goods shall be limited to replacing the Goods within a reasonable time or issuing a credit note at the *pro rata* Contract rate against any invoice raised for such Goods.

**6. RISK/TITLE**

- 6.1 The Goods are at the risk of the Buyer from the time of delivery.
- 6.2 Ownership of the Goods shall not pass to the Buyer until the Company has received in full (in cash or cleared funds) all sums due to it in respect of:
- (a) the Goods; and
  - (b) all other sums which are or which become due to the Company from the Buyer on any account.
- 6.3 Until ownership of the Goods has passed to the Buyer, the Buyer must:
- (a) hold the Goods on a fiduciary basis as the Company's bailee;
  - (b) Ensure that the Goods of the Buyer or any third party remain readily identifiable as the Company's property;

- (c) not destroy, deface or obscure any identifying mark or packaging on or relating to the Goods;
  - (d) maintain the Goods in satisfactory condition and keep them insured on the Company's behalf for their full price against all risks to the reasonable satisfaction of the Company. On request the Buyer shall produce the policy of insurance to the Company; and
  - (e) hold the proceeds of the insurance referred to in [condition 6.3\(d\)](#) on trust for the Company and not mix them with any other money, nor pay the proceeds into an overdrawn bank account.
- 6.4 The Buyer may resell the Goods before ownership has passed to it solely on the following conditions:
- (a) any sale shall be effected in the ordinary course of the Buyer's business at full market value; and
  - (b) any such sale shall be a sale of the Company's property on the Buyer's own behalf and the Buyer shall deal as principal when making such a sale.
- 6.5 The Buyer's right to possession of the Goods shall terminate immediately if:
- (a) the Buyer has a bankruptcy order made against him or makes an arrangement or composition with his creditors, or otherwise takes the benefit of any statutory provision for the time being in force for the relief of insolvent debtors, or (being a body corporate) convenes a meeting of creditors (whether formal or informal), or enters into liquidation (whether voluntary or compulsory) except a solvent voluntary liquidation for the purpose only of reconstruction or amalgamation, or has a receiver and/or manager, administrator or administrative receiver appointed of its undertaking or any part thereof, or documents are filed with the court for the appointment of an administrator of the Buyer or notice of intention to appoint an administrator is given by the Buyer or its directors or by a qualifying floating charge holder (as defined in paragraph 14 of Schedule B1 to the Insolvency Act 1986), or a resolution is passed or a petition presented to any court for the winding up of the Buyer or for the granting of an administration order in respect of the Buyer, or any proceedings are commenced relating to the insolvency or possible insolvency of the Buyer; or
  - (b) the Buyer suffers or allows any execution, whether legal or equitable, to be levied on his/its property or obtained against him/it, or fails to observe/performs any of his/its obligations under the Contract or any other contract between the Company and the Buyer, or is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or the Buyer ceases to trade; or
  - (c) the Buyer encumbers or in any way charges any of the Goods.
- 6.6 The Company shall be entitled to recover payment for the Goods notwithstanding that ownership of any of the Goods has not passed from the Company.
- 6.7 The Buyer grants the Company, its agents and employees an irrevocable licence at any time to enter any premises where the Goods are or may be stored in order to inspect them, or, where the Buyer's right to possession has terminated, to recover them.

**7. PRICE**

- 7.1 Unless otherwise notified to the Buyer by the Company in writing from time to time, the price for the Goods shall be the price set out in the Company's price list published on the date of delivery or deemed delivery.
- 7.2 The Goods shall be exclusive of any value added tax and unless otherwise specified, loading, carriage, delivery and insurance will not be included within the price all of which amounts the Buyer will pay in addition when it is due to pay for the Goods.

**8. PAYMENT**

- 8.1 Unless otherwise notified to the Buyer by the Company in writing from time to time, payment of the price for the Goods is due on the 20<sup>th</sup> day of the month following the month in which the Goods are delivered or deemed to be delivered.
- 8.2 Time for payment shall be of the essence.
- 8.3 No payment shall be deemed to have been received until the Company has received cleared funds.
- 8.4 The Company reserves the right to invoice the Buyer for a minimum charge of £25.00 plus VAT for any cheque that needs to be represented or that is returned unpaid.
- 8.5 All payments payable to the Company under the Contract shall become due immediately upon termination of this Contract despite any other provision.
- 8.6 The Buyer shall make all payments due under the Contract without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise unless the Buyer has a valid court order requiring an amount equal to such deduction to be paid by the Company to the Buyer.
- 8.7 If the Buyer fails to pay the Company any sum due pursuant to the Contract the Buyer will be liable to pay interest to the Company on such sum from the due date for payment at the annual rate of 8% above the base lending rate from time to time of The Bank of England, accruing on a daily basis until payment is made, whether before or after any judgment. In addition to the above rates the Company reserves the right to claim interest under the Late Payment of Commercial Debts (Interest) Act 1998.
- 8.8 The Company has the discretion to cancel all future orders if the Company has not received in clear funds payments of all invoices that have become overdue.
- 8.9 All costs incurred by the Company in pursuing or recovering overdue debts are payable by the Buyer.

**9. QUALITY**

- 9.1 Where the Company is not the manufacturer of the Goods, the Company will endeavour to transfer to the Buyer the benefit of any warranty or guarantee given to the Company.
- 9.2 The Company warrants that (subject to the other provisions of these conditions) upon delivery, and for a period of 12 months from the date of delivery, the Goods will:
- (a) be of satisfactory quality within the meaning of the Sale of Goods Act 1979;
  - (b) be reasonably fit for their purpose; and
  - (c) be reasonably fit for any particular purpose for which the Goods are being bought but only if the Buyer had made known that purpose to the Company in writing and the Company has confirmed in writing that it is reasonable for the Buyer to rely on the skill and judgement of the Company.
- 9.3 The Company shall not be liable for a breach of any of the warranties in [condition 9.2](#) unless:
- (a) the Buyer gives written notice of the defect to the Company, and (if the defect is as a result of damage in transit) to the carrier, within 2 working days of the time when the Buyer discovers or ought to have discovered the defect (the Buyer is advised to examine the Goods immediately upon receipt); and
  - (b) the Company is given a reasonable opportunity after receiving the notice of examining such Goods and the Buyer (if asked to do so by the Company) returns such Goods to the Company's place of business at the Buyer's cost for the examination to take place there.
- 9.4 The Company shall not be liable for a breach of any of the warranties in [condition 9.2](#) if:
- (a) the Buyer makes any further use of such Goods after giving such notice; or
  - (b) the defect arises because the Buyer failed to follow the Company's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice; or
  - (c) the Buyer alters or repairs such Goods without the written consent of the Company.
- 9.5 Subject to [conditions 9.3](#) and [9.4](#), if any of the Goods do not conform with any of the warranties in [condition 9.2](#) the Company shall at its option repair or replace such Goods (or the defective part) or refund the price of such Goods at the *pro rata* Contract rate provided that, if the Company so requests, the Buyer shall, at the Buyer's expense, return the Goods in the original packaging or the part of such Goods which is defective to the Company.
- 9.6 If the Company complies with [condition 9.5](#) it shall have no further liability for a breach of any of the warranties in [condition 9.2](#) in respect of such Goods.
- 9.7 Any Goods replaced will belong to the Company and any repaired or replacement Goods will be guaranteed on these terms for the unexpired portion of the 12 month period.
- 9.8 All returns must be notified in advance to the Company's Sales and Services Department. Please quote the Company's reference number, which must be quoted on all future documentation relating to the return. This however implies no acceptance of the claim. It is the Buyer's responsibility to ensure that Goods are properly packed and returned in good condition.

**10. LIMITATION OF LIABILITY**

- 10.1 Subject to [condition 9](#), the following provisions set out the entire financial liability of the Company (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Buyer in respect of:

- (a) any breach of these conditions; and
  - (b) any representation, statement or tortious act or omission including negligence arising under or in connection with the Contract.
- 10.2 All warranties, conditions and other terms implied by statute or common law (save for the conditions implied by section 12 of the Sale of Goods Act 1979) are, to the fullest extent permitted by law, excluded from the Contract.
- 10.3 Nothing in these conditions excludes or limits the liability of the Company for death or personal injury caused by the Company's negligence or fraudulent misrepresentation.
- 10.4 Subject to [conditions 10.2](#) and [10.3](#):
- (a) the Company's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of this Contract shall be limited to the price paid to the Company under the Contract; and
  - (b) the Company shall not be liable to the Buyer for any indirect or consequential loss or damage (whether for loss of profit, loss of business, depletion of goodwill or otherwise), costs, expenses or other claims for consequential compensation whatsoever (howsoever caused) which arise out of or in connection with the Contract.

**11. ASSIGNMENT**

- 11.1 The Buyer shall not be entitled to assign the Contract or any part of it without the prior written consent of the Company.
- 11.2 The Company may assign the Contract or any part of it to any person, firm or company.

**12. FORCE MAJEURE**

- The Company reserves the right to defer the date of delivery or to cancel the Contract or reduce the volume of the Goods ordered by the Buyer (without liability to the Buyer) if it is prevented from or delayed in the carrying on of its business due to circumstances beyond the reasonable control of the Company including, without limitation, acts of God, governmental actions, war or national emergency, acts of terrorism, protests, riot, civil commotion, fire, explosion, flood, epidemic, lock-outs, strikes or other labour disputes (whether or not relating to either party's workforce), or restraints or delays affecting carriers or inability or delay in obtaining supplies of adequate or suitable materials. Provided that, if the event in question continues for a continuous period in excess of 180 days, the Buyer shall be entitled to give notice in writing to the Company to terminate the Contract.

**13. SERVICES**

- 13.1 Cancellation of survey, fitting and/or installation dates that have been prearranged must be notified to the Company at least 2 working days prior to the appointment. Any cancellation received within 2 working days prior to the appointment will be subject to a cancellation charge at the discretion of the Company.
- 13.2 The Company will use all reasonable endeavours to provide the Buyer with any Services on a date agreed between the parties. Notwithstanding the foregoing, the Buyer agrees and acknowledges that circumstances beyond the reasonable control of the Company may hinder the Company's ability to provide such Services. The Buyer further acknowledges that time shall not be the essence of any Services provided by the Company.
- 13.3 During the provision of the Services should any circumstances or difficulties become apparent, resulting in any damage (e.g. including but not limited to damage to walls or recesses not being of sound construction or heads or recesses of windows splitting, fragmenting or otherwise) the Company will not be responsible for any making good any such damage however caused.
- 13.4 At all times, the Company must comply with the Regulations. The Regulations provide that where the Company provides any Services to the Buyer, or a customer of the Buyer, any safety devices provided with the Goods must be fitted.
- 13.5 In the event that the Buyer, or a customer of the Buyer refuses to allow the Company to fit any such safety devices accompanying the Goods, the Company will be at liberty to refuse to carry out the Services. In such circumstances, the Buyer will remain liable to pay the Company the full price due under any Contract in accordance with [condition 8](#).
- 13.6 For the avoidance of doubt, the Buyer shall not be entitled to treat the Company's refusal to carry out any Services in relation to the Goods under [condition 13.4](#) as a fundamental breach of any applicable Contract and will in all cases remain bound to accept delivery of the Goods.
- 13.7 The parties to any Contract agree that the provisions of [conditions 13.4](#), [13.5](#) and [13.6](#) are reasonable given the Company's obligations under the Regulations.

**14. GENERAL**

- 14.1 Each right or remedy of the Company under the Contract is without prejudice to any other right or remedy of the Company whether under the Contract or not.
- 14.2 If any provision of the Contract is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonable it shall to the extent of such illegality, invalidity, voidness, voidability, unenforceability or unreasonableness be deemed severable and the remaining provisions of the Contract and the remainder of such provision shall continue in full force and effect.
- 14.3 Failure or delay by the Company in enforcing or partially enforcing any provision of the Contract will not be construed as a waiver of any of its rights under the Contract.
- 14.4 Any waiver by the Company of any breach of, or any default under, any provision of the Contract by the Buyer will not be deemed a waiver of any subsequent breach or default and will in no way affect the other terms of the Contract.
- 14.5 The parties to this Contract do not intend that any term of this Contract will be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person that is not a party to it.
- 14.6 The formation, existence, construction, performance, validity and all aspects of the Contract shall be governed by English law and the parties submit to the exclusive jurisdiction of the English courts.
- 14.7 All sample books or catalogues that are supplied on loan remain the property of the Company at all times and must be returned to the Company upon demand.
- 14.8 The Company is not obliged to accept the cancellation of any order once the said order has been confirmed by the Company. The Company may at its sole discretion accept a cancellation if the Goods have not been in any way prepared for the Contract.

**15. COMMUNICATIONS**

- 15.1 Unless otherwise agreed all communications between the parties about this Contract must be in writing and delivered by hand or sent by pre-paid first class post, sent by facsimile transmission, or by e-mail to [info@light-control.co.uk](mailto:info@light-control.co.uk).
- (a) (in case of communications to the Company) to its registered office or such changed address as shall be notified to the Buyer by the Company; or
  - (b) (in the case of the communications to the Buyer) to the registered office of the addressee (if it is a company) or (in any other case) to any address of the Buyer set out in any document which forms part of this Contract or such other address as shall be notified to the Company by the Buyer.
- 15.2 Communications shall be deemed to have been received:
- (a) if sent by pre-paid first class post, 2 days (excluding Saturdays, Sundays and bank and public holidays) after posting (exclusive of the day of posting);
  - (b) if delivered by hand, on the day of delivery;
  - (c) if sent by facsimile transmission or e-mail on a working day prior to 4.00 pm, at the time of transmission and otherwise on the next working day;
- 15.3 Communications addressed to the Company shall be marked for the attention of Huw Davies.